

Every hospital has diverse needs, so we've designed a range of programs within our Patient Screening and Medicaid Enrollment Services to ensure we can provide the most valuable solutions to our clients and their patients.

Patient Screening and Medicaid Enrollment Services

- ***Comprehensive Bedside Program***

This full-service program places Enrollment Specialists onsite at your facility, where they can directly assist patients in applying for healthcare coverage.

Our Bedside Program covers all your patients, whether in-house, discharged, or emergency department referrals. Our dedicated field representatives will even assist your patients in their homes or other places of residence, including homeless shelters.

In addition to helping patients find and enroll in the proper healthcare coverage, our Bedside Program includes the following value-added services.

VALUE-ADDED SERVICES

A Local Office

When appropriate we will establish a comfortable environment for patients and their families, to assist in the application process often providing a better parking situation than at the hospital.

Transportation

In coordination with clients, our staff will provide or pay for transportation when required for your patients to get to and from the state Medicaid agency.

Financial Assistance

We pay for copies of original birth certificates to support an application when the patient needs to go to an in-person interview with a government agency.

Existing Coverage

We screen every patient to identify any existing third-party coverage.

Community Involvement

We work with other stakeholders in the community to make sure that patients have access to a complete list of the support that is available to them. In support of our efforts IHMS will also participate in the hospital's Health Fairs and will even facilitate efforts to join local shelters together with hospital and IHMS personnel to address issues facing the homeless.

Emergency Department Program

When volumes warrant the placement of an onsite Eligibility Analyst, we will staff the Emergency Department during your busiest hours.

- ***Medicaid Secondary Coverage***

Even insured patients sometimes need assistance. When a patient's primary payer won't cover their discharge needs, such as skilled nursing services, we help them identify and apply for secondary coverage to cover that necessary care.

- **Indigent Care Review Program**

Many states provide healthcare coverage for specific hospital stays and services outside the traditional Medicaid environment. While these are often a simple avenue for coverage, they typically do not provide long-term benefits to the patient and rarely cover physician or pharmacy services.

Many of these patients qualify for Medicaid, but they were unaware or unable to complete the application process. With our Indigent Care Review Program, a skilled IHMS Enrollment Specialist can directly assist these patients with applying for a more comprehensive and long-term coverage.

- **Discharged Program**

For facilities that prefer to only refer discharged patients, we can work directly with those inpatient and outpatient accounts still classified as self-pay at the time of discharge.

- **Presumptive Eligibility**

We can assist your facility in properly screening and applying for Medicaid under the Presumptive Eligibility rules enacted under the Affordable Care Act.

Why IHMS

We share your belief that no patient should have to sacrifice quality care because they lack appropriate healthcare coverage. Unfortunately, obtaining that coverage can be a difficult, confusing process for many patients, while caring for those patients poses an increasing strain on hospital resources.

IHMS Patient Screening and Medicaid Enrollment Services makes it possible for any facility to meet the needs of all your patients. By providing access to qualified resources and caring support, we create positive and successful engagements that improve the financial well-being of the hospitals we serve, while enhancing the lives of the patients. *It is our mission. It's what we do best.*

❖ For more information about our services, please contact us at **(602) 279-1109** or email info@ihmsllc.com. You can learn more by visiting www.ihmsllc.com.



602-279-1109 ■ www.ihmsllc.com ■ info@ihmsllc.com
4647 North 32nd Street, Suite B150 ■ Phoenix, AZ 85018