



Testimonials

The IHMS Difference: Testimonials

We are often asked what sets us apart from our competitors. Rather than offering a canned response, we asked our clients what they think about working with IHMS. Here are a few things they had to say.

Reliability

"IHMS is always part of the solution, no matter the problem."

Partnership

"Whenever there is a change in our organization and we must change what we refer to IHMS or how we refer, they simply adjust to those changes quickly and efficiently."

Informative

"IHMS meets with us regularly to make sure that our program is on-track, in the beginning we met monthly and now we have moved to quarterly meetings."



WHERE
ACCOUNTABILITY
MEETS
ADVOCACY



Staffing

"We switched from a previous patient Medicaid enrollment vendor and IHMS doubled the staff of what the previous vendor was using, and it made a big difference for us."

Accountability

"When IHMS has found a mistake has been made, they are the first to notify us and as a result we feel confident in the work they do and never expect surprises."

Planning

"We were concerned about making a transition from another vendor and IHMS went to great pains to make sure that a fully developed implementation plan was in place before the transition began."

Transparency

"IHMS documents all of their work efforts in our system so we never have to hunt someone down to find out what is going on with an account. They agree with us that if it isn't documented in our system it wasn't ever done."

Confidence

"IHMS develops standard operating procedures for every engagement and we know exactly what is expected to happen with our engagement. They also have an internal audit department that audits their work and keeps their owners informed at all times as to what is happening with our business."



602-279-1109 ■ www.ihmsllc.com ■ info@ihmsllc.com
4647 North 32nd Street, Suite B150 ■ Phoenix, AZ 85018